

## Public Service Board Scrutiny Committee

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Meeting Venue  
**By Teams**

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Meeting Date  
**Tuesday, 4 May 2021**

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Meeting Time  
**9.30 am**

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County Hall  
Llandrindod Wells  
Powys  
LD1 5LG

For further information please contact  
**Wyn Richards**  
Scrutiny Manager and Head of  
Democratic Services  
wyn.richards@powys.gov.uk

27-04-2021

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Mae croeso i chi siarad yn Gymraeg neu yn Saesneg yn y cyfarfod.  
Rhowch wybod pa iaith rydych am ei defnyddio erbyn hanner dydd, ddau ddiwrnod  
gwaith cyn y cyfarfod.  
You are welcome to speak Welsh or English in the meeting.  
Please inform us of which language you wish to use by noon, two working days  
before the meeting.

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### AGENDA

<b>1.</b>	<b>APOLOGIES</b>
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To receive apologies for absence.

<b>2.</b>	<b>MINUTES</b>
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To authorise the Chair to sign the minutes of the meeting of the Public Service Board  
Scrutiny Committee held on the 15<sup>th</sup> October, 2020 as a correct record.  
(Pages 3 - 6)

<b>3.</b>	<b>WELL-BEING STEP 4 - DIGITAL INFRASTRUCTURE</b>
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To receive and consider the following items:

- PSB Delivery Plan – Step 4 – January 2021
- Quarter 4 Performance Report – Step 4 – 2020-21

Diane Reynolds (Head of Digital Services, Powys County Council), Step Lead will be  
in attendance to discuss the Delivery Plan and Performance Report with the  
Committee.

In undertaking the scrutiny of the delivery plan the Committee is asked to consider the following questions:

- Does the plan have clearly defined actions to deliver the step, which cover the short to medium term?
- Are the actions clearly aligned to delivery of the step and will they support the intended outcomes (as set out in Towards 2040)?
- Does the delivery plan reflect collective action/collaboration, where relevant partners are playing their part in delivery?
- Have the necessary resources been secured to deliver the plan?
- Are the timescales for delivering the actions ambitious enough/ realistic?
- Is it clear how the delivery plan has been set in accordance with the sustainable development principle (5 Ways of Working).
- Have relevant stakeholders been consulted on the plan?
- Have appropriate measures been set which will help demonstrate the impact the step is having on residents and communities? Are there any other performance measures which you think should be monitored?
- Does the delivery plan reflect learning from the pandemic and set out an approach to support recovery?

(Pages 7 - 10)

<b>4.</b>	<b>WELL-BEING STEPS - HIGHLIGHT REPORTS - QUARTER 4 2020-21</b>
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- (a) To receive and consider the Highlight Reports for Well-Being Steps 1,3, 4, 5, 6, 7, 8, 9, 10, 11, 12.
- (b) Attached is a copy of a challenge proforma which the Committee is asked to use when scrutinising the highlight reports.
- (c) To consider making any comments to the PSB on the progress with the Well-Being Steps.
- (d) To consider which of the Step Leads to invite to the next meeting of the Committee to discuss the Step Delivery Plan and Performance Report.

(Pages 11 - 36)

<b>5.</b>	<b>WORK PROGRAMME</b>
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To note that future meetings of the Committee are scheduled as follows:

09-07-21	10.00 - 12.00
07-10-21	10.00 - 12.00

## MINUTES OF A MEETING OF THE PUBLIC SERVICE BOARD SCRUTINY COMMITTEE HELD AT BY TEAMS ON THURSDAY, 15 OCTOBER 2020

PRESENT: N Evans (Chair)

County Councillors A Williams and A Webb, and A Davies, T Buchan

Officers: Wyn Richards (Scrutiny Manager and Head of Democratic Services), Emma Palmer (Head of Transformation and Communication) and Rhian Jones (Strategic Planning, Policy and Performance Manager)

<b>1. APOLOGIES</b>
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An apology for absence was received from Mr P Swanson (PAVO) due to technical issues joining the meeting.

The Committee also noted that Ms R Parry-Wright had resigned as the PAVO representative on the Committee and that PAVO would need to appoint a replacement representative.

<b>2. MINUTES</b>
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The minutes of the previous meeting held on 14<sup>th</sup> January 2020 were approved as a correct record.

Arising thereon:

Page 3.

The Committee noted that an impact assessment on the effect of the Covid-19 pandemic had been undertaken and the interim assessment shared with Welsh Government and the Welsh Local Government Association (WLGA). The Public Service Board (PSB) would be considering whether any of the Well-Being steps should change as a result of the pandemic and this would be considered at a workshop at the beginning of November as well as whether the steps would be affected by the period of recovery. However there would be a need to be able to adapt to what was a continual fluid period.

AGREED that a link to the Well-Being databank and the Covid-19 assessment be circulated to the Committee.

The Committee questioned whether it would be possible for one or two members of the Committee to attend the workshop as observers.

AGREED that the Chair write to the Chair of the PSB asking if 1 or 2 members of the Committee could attend the workshop as observers.

Page 4 - Step 6. The Head of Transformation and Communication indicated that the Council had moved forward with collaboration with other partners in Wales as well as moving forwards with school transformation.

The Committee asked about progress with Steps 7 and 8.

AGREED that the Chair request an update on the progress with steps 7 and 8 from the step leads.

AGREED that the WAO recommendations relating to PSB Scrutiny Committees be discussed at the next meeting.

<b>3. WELL-BEING STEPS</b>
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### 3.1. Progress Reports

The Committee noted the progress made with the Well-Being steps. It was stressed that organisations had learned and adapted a great deal during the pandemic and some of those changes should be included as business as usual moving forwards. Organisations working in partnership had been one positive outcome of the pandemic. The Head of Transformation and Communication indicated that a number of case studies had been prepared during the pandemic and a business survey had also been undertaken.

### 3.2. Other Matters for Consideration

The Committee considered which of the steps should be recommended to the PSB as priorities for the future, which could be considered at the workshop on 6<sup>th</sup> November, 2020.

Suggestions included:

- Connectivity (step 4) especially in relation to working at home as well as the digital skills of the community. However digital poverty should also be considered as part of this step.
- Partnerships
- Community capacity and support and resilience

There was a discussion about whether some of the steps could be reviewed and amalgamated. The Committee was advised that this was part of the workshop discussion in November. The Committee also noted that there had been successes during the pandemic such as digital learning as well as blended learning. However, there was also a need to consider vulnerable children who did not always have access to the technology or a safe environment in which to learn.

There had also been very strong partnership working between organisations such as the county Council, Powys Teaching health Board and the voluntary sector which should continue after the pandemic.

The Committee noted that the outcome of the workshop in November would be reported to the PSB at its meeting in December, 2020.

It was suggested that the Committee should meet informally prior to its next meeting in January to consider which of the steps coming from the PSB workshop should be considered for detailed examination at forthcoming meetings, so that the relevant lead officers could be invited.

In relation to a discussion about the ongoing role of the Committee, it was stressed that the role of the Committee was to provide value and challenge to the

difference the PSB was making by considering what the PSB aspired to achieve, by when, were there appropriate resources in place and were delivery plans being achieved. It was considered that it is difficult to scrutinise the steps without a robust performance management framework in place.

AGREED that this be raised with the PSB and that the step lead officers from the National Park Authority update the Committee on progress in implementing the performance management framework.

<b>4.</b>	<b>WORK PROGRAMME</b>
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The Committee noted that future meetings were scheduled as follows:

14-01-2021	PM
22-04-2021	AM
09-07-2021	AM
07-10-2021	AM

**Mr N. Evans**  
**Chairman**

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**Delivery Plan: Step 4 – Digital - Work with and influence others to ensure improved digital infrastructure for Powys**

Lead officer: Diane Reynolds - PCC

Version:	Date:
V1	5 <sup>th</sup> January 2021

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Key Actions to deliver the Step	Responsible Officer/ organisation	Consulted (who needs to input)	What resources are required? (capital/ revenue budget). Have they been identified?	Start Date	End Date
Gather requirements from across our PSB to design our data integration ambitions through a survey of all PSB member services	Catherine James / PCC	All PSB		1 <sup>st</sup> April 2021	31 <sup>st</sup> March 2022
Subject to survey responses: Design and implement a shared Data and analytics Framework across PSB	Catherine James / PCC	All PSB		1 <sup>st</sup> April 2022	30 <sup>th</sup> September 2022
Increase our publicly available data through Powys Well-being information bank from 72 to 100 and promote the use of the information provided across Powys	Catherine James / PCC	All PSB		1 <sup>st</sup> April 2021	31 <sup>st</sup> March 2022
Increase our capacity to support broadband and 4G rollout across our communities	Reece Simmons Reynolds / PCC	All PSB	£45k – community support – PCC DCMS / WG voucher scheme for capital Private sector investment – being sought	1 <sup>st</sup> December 2020	31 <sup>st</sup> March 2022
Support the development of digital skills with our residents to reduce travel and protect our environments	Paul Bradshaw / PCC		£45k – workforce and community skills – PCC	1 <sup>st</sup> February 2021	31 <sup>st</sup> March 2022
Develop opportunities through digital to help protect our natural environment	?				
Collaboratively deliver an IOT gateway network in Powys to facilitate the use of low cost long life sensors to support all public services	Paul Skippon / PCC		£100k capital investment – WG £30k revenue investment – project management PCC	1 <sup>st</sup> December 2020	31 <sup>st</sup> March 2022

**How will you measure success of the Step? (These should be linked to the Outcomes published in Towards 2040: The Powys We Want).**

Performance Measure Description	2019-2020 Baseline	2020-21 Target	2021-2022 Target	2022-2023 Target
Increase our publicly available data dashboards	36	72	100	



Increase the number of communities supported through advice and assistance with community broadband solutions	1	3		
Broadband take-up for fibre to the cabinet (Open Reach telephone exchanges situated on streets and in villages) will improve from 53% to 75% by March 2024	53%	63%	68%	73%
Implementation of IOT gateways across Powys	0	2	75	

**How have you considered the 5 Ways of working while developing your actions?**

<b>Long term</b> – Looking to the long term so that we do not compromise the ability of future generations to meet their own needs	<b>Implementing technical infrastructure in order to provide a fit for purpose capability for our future generations</b>
<b>Collaboration</b> – Working with others in a collaborative way to find shared sustainable solutions	<b>Integrated data to provide information on the most effective collaborative approach to meet the needs of our residents, especially those most vulnerable</b>
<b>Involvement</b> – Involving the diversity of the population in the decisions that affect them	<b>Community collaboration is at the heart of the development of digital connectivity for our residents and businesses</b>
<b>Prevention</b> – Understanding the root causes of issues to prevent them from occurring	It is well known that population demographic changes across Europe are going to put pressure on future populations to meet care demand for elderly populations ( <i>World Health organisation, 2009</i> ). Digital tools are being marketed by UK Government as a viable solution to meet demand by connecting communities to support one another using preventative technology to avoid or meet individual care needs
<b>Integration</b> – Taking an integrated approach so that public bodies look at all the well-being goals in deciding their well-being objectives	<b>As part of this step an integrated working group looking at the technical barriers to success has been created that provides a public, private and third sector integrated team</b>

Reporting Period:	Quarter 4 January to March 2021
Overall BRAG Status of the Step:	AMBER

Details				Actions/Status			Risks and Controls			Assurances	
Step	Lead Officer	Project/ Action/ Indicator	Description	Activity this quarter	Implications for next quarter	Overall RAG status	Main Risks	Current and planned controls	Summary Risk RAG	Recent assurance activity	
<b>Step 4: Work with and influence others to ensure improved digital infrastructure for Powys</b>	Diane Reynolds		Work with and influence others to ensure improved digital infrastructure for Powys	12 community sites under development	2 sites ready for implementation	GREEN	Ability to progress this step due to Covid19	Quarterly meetings with all PSB stakeholders to ensure focus on delivery	GREEN	Step meeting to approve actions going forward. Some follow up required with those unable to attend.	
		Data Integration	Gather requirements from across our PSB to design our data integration ambitions	No activity was held this quarter due to business critical activities	We have decided to focus on this next year due to internal priorities for partners	AMBER	Appetite for change across PSB to pooled resource with finance	Rather than a workshop, we will focus on pulling together a survey to help analyse the appetite across partners	AMBER		
		Wellbeing dashboards	Increase our publicly available data from 36 dashboard to 72	Dashboards completed - 72 now available		BLUE					
		Broadband and 4G rollout	Increase our capacity to support broadband and 4G rollout across our communities	PCC funding approved for community broadband post. Emergency Services Network planned increae of 4G masts across Powys. Mid Wales Growth Deal Heads of Terms agreed covering digital investment	Continued implementation	GREEN	Some sites only accesible to EE customers, low Freq transmission and some delays when using Sattelite transmission	Monitor development of community use	AMBER	Regular meetings with BT/EE	
		Residents digital skills	Support the development of digital skills with our residents to reduce travel and protect our environments	Recruitment of Digital Workforce Officer funder from Digital Powys to develop plans for delivery	Development of a digital skills framework underway	AMBER	Planned delivery through Libraries has been on hold due to Covid19	Some Libraries now developing access to PC's, needd to monitor when support could be provided	AMBER		
		Digital Businesses	Support the development of digital businesses	WG update required		AMBER	Broadband infrastrucutre improvements for business without access to superfast broadband or 4G	Linked to Mid Wales Growth Deal	AMBER		
		Digital Environment	Develop opportunities through digital to help protect our natural environment	Digital Transformation Bid to WG for LoRaWAN technology development now delivered and received delivery of hardware	Review partner options to develop this action further	GREEN	funding to install and test technoogy	bid submitted to WG	GREEN		
			Collaboratively deliver an IOT gateway network in Powys to facilitate the use of low cost long life sensors to support all public services	Digital Transformation Bid to WG for LoRaWAN technology development	Look for further investment in technology across all partners	GREEN	No resource developed to develop sensor data analysis	none idetified to date	AMBER		

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Details	Step	Step number and title
	Lead	Lead contact at organisation
	Project/ Action/ Indicator	Element within step that is being reported
	Description	Description of what this element involves
Activity/ Status	Activity this quarter	What's happened?
	Implications for next quarter	What's going to happen?
	RAG	What is the overall status traffic light colour?
Risks and Controls	Main Risks	What are the risks to this element?
	Current and planned controls	How are these risks being, or going to be, controlled (mitigation, contingency, etc.)?
	Risk RAG	What is the overall risk traffic light colour?
Assurances	Recent assurance activity	What related assurance activity has occurred through scrutiny, audit, Wellbeing commissioner, etc.?

Reporting Period:	Quarter 4 January to March 2021
Overall BRAG Status of the Step:	AMBER

Details				Actions/Status			Risks and Controls			Assurances
Step	Lead Officer	Project/ Action/ Indicator	Description	Activity this quarter	Implications for next quarter	Overall RAG status	Main Risks	Current and planned controls	Summary Risk RAG	Recent assurance activity
Step 1: Actively engage with residents, communities and key stakeholders to promote, shape and deliver our vision for 2040.	Cllr Rosemarie Harris (Powys County Council) Emma Palmer, Powys County Council	Development and publication of PSB Annual Report 2021, in line with statutory legislation deadlines.		No activity undertaken as next annual report is not due until July 2021.	All Step Leads to continue to provide quarterly updates to help inform the end of year report.	Not Applicable	Lack of progress/ achievements to report against the 12 Well-being Steps as Covid-19 has caused delay to many projects.	PCC to seek clarification from Welsh Government about expectation of 2020-2021 Reports.	AMBER	Quarterly Reports being submitted by the majority of Step Leads to gather information and evidence for the Annual Report.
Step 1: Actively engage with residents, communities and key stakeholders to promote, shape and deliver our vision for 2040.	Cllr Rosemarie Harris (Powys County Council) Emma Palmer, Powys County Council	Development and implementation of a Public Engagement Platform.		A lot of preparatory work has taken place in quarter 4 in readiness for site implementation. A Data Protection Impact Assessment was agreed between partners, new site domains have been set up, and all security compliance checks have been carried out. We have now completed the purchase of a 3-year licence (with grant funding), and partners have had a scoping session to begin fleshing out the site. Due to the restrictions of pre-election period, we don't anticipate using EngagementHQ to its full potential until after the election. This means we'll have a softer launch from the end of March until early May, which will give us time to refine the site, resolve any teething problems, and train the wider team members.	Further training is now being arranged for Q1 of 2021-22.	GREEN	N/A	N/A	N/A	N/A
Step 1: Actively engage with residents, communities and key stakeholders to promote, shape and deliver our vision for 2040.	Cllr Rosemarie Harris (Powys County Council) Emma Palmer, Powys County Council	Develop Communications and Engagement Plan		No activity undertaken as waiting for prioritised Steps (4, 7 and 8) to update their Delivery Plans following the PSB Workshop in November 2020.	PCC Comms and Engagement Officer to work with Delivery Groups for Steps 4, 7 and 8 to develop cross-cutting Comms and Engagement Plan, following PSB approval of the updated Step Delivery Plans.	RED	Step Delivery Plans are not detailed enough to inform an effective Communications and Engagement Plan. Other Steps continue to carry out Engagement independently, rather than looking for opportunities to collaborate.	PCC Comms and Engagement Officer to attend future Delivery Groups for Steps 4, 7 and 8 to identify opportunities for joint engagement and communications.	AMBER	PSB coordinator has contacted operational STEP Leads to discuss requirements around updating Delivery Plans.
Step 1: Actively engage with residents, communities and key stakeholders to promote, shape and deliver our vision for 2040.	Cllr Rosemarie Harris (Powys County Council) Emma Palmer, Powys County Council	NRW Grant funded Project (Powys Support Local)		A marketing and awareness raising campaign #SupportLocalPowys that encourages residents, businesses and partner organisations to work together to strengthen the social and economic well-being of the county in carbon friendly, productive and sustainable way was maintained throughout Q4. The campaign supports the aims and aspirations of the Powys Public Service Board and the 12-well-being steps in the Towards 2040 Plan, as well as the Corporate Vision 2025, which has key priorities including 'We will develop a vibrant economy'. It has promoted collaborative working and encourage residents to support locally produced goods, enjoy local attractions and facilities, when possible complying with Covid restrictions, to reduce the impact on the environment and promote responsible and sustainable use of resources. It has raised awareness, re-connect residents with the environment and encourage a reduction in the county's carbon footprint.	Grant submission claim will be submitted at the conclusion of the campaign at March 31	GREEN	N/A	N/A	N/A	
				<a href="https://en.powys.gov.uk/article/9271/Support-Local-Powys-Campaign">https://en.powys.gov.uk/article/9271/Support-Local-Powys-Campaign</a>						
										
Step 1: Actively engage with residents, communities and key stakeholders to promote, shape and deliver our vision for 2040.	Cllr Rosemarie Harris (Powys County Council) Emma Palmer, Powys County Council	Support the PSB Scrutiny function to ensure engagement from key stakeholders.		The PSB Scrutiny Committee planned for February was cancelled. The Quarter 3 Step Highlight Reports were circulated to scrutiny members for consideration.	Support PSB Scrutiny with review of Step Delivery Plans (4, 7 and 8) and ensure scrutiny receive the Quarter 4 Performance Reports for review. Relevant Step leads to be invited to future Scrutiny meetings to provide accountability against Delivery Plans.	AMBER	N/A	N/A	N/A	N/A

Reporting Period:		Quarter 4 2020-2021								
Overall BRAG Status of the Step:		Amber								
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3	ACFO Iwan Cray	Sharing information - ALL	Sharing information on interventions and campaigns being undertaken by individual organisations through promotion on partner organisations' websites.	A meeting took place on Tuesday, 01 December 2020, where it was agreed that in order to re-focus and re-energise the Step 3 group it would be beneficial to review and where necessary revise the Step 3 Delivery Plan to ensure that its priorities were relevant and achievable. Next Step 3 meeting date to be agreed. It was agreed that all members would review the current Delivery Plan and provide any comments / amendments prior to the next Step 3 meeting, which was scheduled to take place in January. Unfortunately, due to partner commitments it has been necessary to postpone the January meeting.						
3	ACFO Iwan Cray	Sustainability – Link with Step 7 - Powys County Council, Health Board, NRW, Brecon Beacons National Park Authority.	Sustainability – Link with Step 7 and raise awareness in the PSB, that several partner organisations are looking at installing electric charging points in Powys – NRW, Powys Teaching Health Board, Powys County Council and Brecon Beacons National Park. Discuss the locations of the charging points and undertake a mapping exercise to identify locations, and access appropriate levels of grant funding and/or cost sharing arrangements.	A meeting took place on the 18 February to discuss EV charging points across the County, where there was some really good discussion, lessons learnt and recommendations being shared amongst the group. It was agreed during the meeting that EV charging points/infrastructure/collaborative approach to sharing charging points was an area of high priority for most of the organisations. It was agreed that each organisation would review the current Delivery Plan and provide any feedback/suggestions for an EV charging point/infrastructure action that we could discuss at the next Step 3 meeting (to be arranged).						
3	ACFO Iwan Cray	Provide strategic direction to the Road Safety Partnership - ALL	PSB to provide strategic direction to the Road Safety Partnership element of the CSP, in order to re-energise the work currently being undertaken, and also assist with providing influence regarding data and information sharing to allow successful planning for the RSP. RSP - Strategic direction from PSB obtained - advised to continue with Road Safety Partnership (RSP) meetings.	It was agreed that this action would be removed from the delivery plan, as the initial action has since been completed and following changes in WG level strategies with no specific Road Safety strategy going forward.	Proposal of NEW Action in relation to the WG: - Llwybr Newydd: a new Wales transport strategy to be agreed by the Step 3 Delivery Group during its next meeting. Date to be arranged.		No direction from WG in relation to Road Safety, reduced funding and lack of opportunity to do engagement and training due to ongoing			

3	ACFO Iwan Cray	Identifying active travel opportunities - Powys County Council and PAVO.	Understand the role of the Step 3 partnership group in identifying active travel opportunities as well as different models of community transport in Powys.	A meeting took place on Tuesday, 01 December 2020, where it was agreed that in order to re-focus and re-energise the Step 3 group it would be beneficial to review and where necessary revise the Step 3 Delivery Plan to ensure that its priorities were relevant and achievable. It was agreed that all members would review the current Delivery Plan and provide any comments / amendments prior to the next Step 3 meeting, which was scheduled to take place in January. Unfortunately, due to partner commitments it has been necessary to postpone the January meeting.					
3	ACFO Iwan Cray	wider context of transport infrastructure	Be aware of the outcome of the challenge to the dial a ride permits within the wider context of transport infrastructure in Powys.	A meeting took place on Tuesday, 01 December 2020, where it was agreed that in order to re-focus and re-energise the Step 3 group it would be beneficial to review and where necessary revise the Step 3 Delivery Plan to ensure that its priorities were relevant and achievable.					
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		Wellbeing dashboards	Increase our publicly available data from 36 dashboard to 72	Dashboards completed - 72 now available		BLUE				
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		Residents digital skills	Support the development of digital skills with our residents to reduce travel and protect our environments	Recruitment of Digital Workforce Officer funded from Digital Powys to develop plans for delivery	Development of a digital skills framework underway	AMBER	Planned delivery through Libraries has been on hold due to Covid19	Some Libraries now developing access to PC's, need to monitor when support could be provided	AMBER	
		Digital Businesses	Support the development of digital businesses	WG update required		AMBER	Broadband infrastructure improvements for business without access to superfast broadband or 4G	Linked to Mid Wales Growth Deal	AMBER	
		Digital Environment	Develop opportunities through digital to help protect our natural environment	Digital Transformation Bid to WG for LoRaWAN technology development now delivered and received delivery of hardware	Review partner options to develop this action further	GREEN	funding to install and test technology	bid submitted to WG	GREEN	
			Collaboratively deliver an IOT gateway network in Powys to facilitate the use of low cost long life sensors to support all public services	Digital Transformation Bid to WG for LoRaWAN technology development	Look for further investment in technology across all partners	GREEN	No resource developed to develop sensor data analysis	none identified to date	AMBER	

Reporting Period:	Quarter 4 2020-2021
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Step	Lead Officer	Project/ Action/ Indicator	Description	Activity this quarter	Implications for next quarter	RAG status	Main Risks	Current and planned controls	Summary Risk RAG	Recent assurance activity
STEP 6: Develop a holistic approach to skills and lifelong learning, which offers a range of formal and informal opportunities including apprenticeships and traineeships	Dr Caroline Turner Sarah Page	Schools' transformation and post-16 options	The Local Authority has been working on significant plans to transform its schools. The key to the skills agenda will be the reform of Post-16 education and the development of a network of all-age schools to deliver the new curriculum. The emerging proposals aim to secure improved learning opportunities for all learners through access to state-of-the-art facilities with a full blended offer of post-16 options, both general and vocational, and strong pastoral links with schools	<p><b>Strategic Objective 2.1 (Short-term improvements)</b></p> <ul style="list-style-type: none"> <li>• Collaborative partnership working across north and south Powys sixth forms will deliver an improved breadth and quality of academic and vocational course provision across Powys through blended learning</li> <li>• To support the broadening of course provision the council and all Powys sixth forms are working together with further education colleges and other providers</li> </ul> <p><b>Strategic Objective 2.2 (Reorganise 6th form provision across the county)</b></p> <ul style="list-style-type: none"> <li>- Informal stakeholder engagement January to March inclusive has helped to evolve and shape the Post-16 proposal that will go to Cabinet in May</li> <li>- The proposal is to introduce strategic management of the Powys Post-16 offer which will ensure that the offer meets the learner entitlement criteria and has a breadth of academic and vocational courses in the medium of English and Welsh as well as meeting the needs of learners with Additional Learning Needs. Strategic management of the offer will ensure the offer is a Powys-wide one that is accessible to all learners.</li> <li>- Learner Focus Groups have been held with Llanfyllin and Llanfair Caereinion 6th form representatives and a further focus group has been arranged with Crickhowell. The focus group will be expanded to all secondary schools once established.</li> <li>- The Strategic Management process would mean the Strategic Management Board (SMB) (comprising PCC officers and representatives from Powys Sixth Forms) would either make recommendations for or would make the decision regarding* the spending of the Post-16 Grant Funding for Powys. There would also be two cluster groups feeding into the SMB – one for the north and one for the south of the county. The current centres would work together within their cluster groups to identify a suitable curriculum offer and this would be proposed to the SMB to review and approve according to strict delivery standards based on learner entitlement. This will ensure that the curriculum offer has the necessary breadth of vocational and academic, Welsh and English medium and ALN subjects as well as being a Powys-wide offer.</li> </ul> <p>*Note this has not yet been determined and legal advice is currently being sought on this matter</p>	The Cabinet Report is being finalised currently and will be ready for first-stage submission to the Transforming Education Board on the 12th April and then for Cabinet on the 18th May. Pending approval from Cabinet the intention is to establish the SMB and clusters in May in order that the new strategic management arrangements can produce a curriculum offer by Christmas 2021 for applications to open for the September 2022 year 12 intake.	GREEN	That the post-16 proposal is not approved. This is a low risk as stakeholder engagement to date has received very positive feedback from all parties.	Continue to engage stakeholders and ensure that the final proposal takes stakeholder feedback into account	AMBER	Schools Transformation Programme Board
6	Dr Caroline Turner Lynne Griffin	Apprenticeship Talent pool	This was launched in 2019 and is a new initiative where people can register their interest in future apprenticeship opportunities within Powys County Council	<p>*A total of 80 applications received to date</p> <p>*Meeting held with the authority's Employer Liaison Officer (Communities for Work + programme) to consider possibility of identifying available apprenticeship positions external to PCC, so that those on the ATP register are aware of other suitable opportunities in the county.</p> <p>*Offering additional support to those whose apprenticeships are coming to an end with the council to secure further employment either internally or externally. e.g. CV writing and interview techniques</p> <p>*Communications team published information during National Apprenticeship week around the benefits of apprenticeships and the WG Employers Incentive which was available to those who recruited new apprentices before 28th February 2021</p>	*Keep sending APT members information regarding apprenticeship/employment opportunities *Refine further the data held on APT members to identify whether they still want to be considered as possible applicants *Raise awareness amongst service areas that the Employer Incentive scheme has been extended to 30th September 2021	AMBER	*Lack of apprenticeship positions available within the authority to meet the demand and interest created by the ATP	*Undertake further discussions with service areas in line with workforce planning activities to identify opportunities for creating apprenticeship positions	AMBER	Workforce Futures Board,
6	Dr Caroline Turner Lynne Griffin	Raise Awareness of Apprentices	Raise Awareness of Apprenticeships to Powys learners	*Videos were created with past apprentices so that they could be used when undertaking awareness raising sessions in schools. These are now available to view on the Apprenticeship page on the PCC internet site	*Produce further videos of apprentices describing the work that they do in order to build a library of the different opportunities available within PCC	AMBER	*Due to the pandemic it is not been possible to go into the secondary schools in Powys to undertake workshops to promote Apprenticeships	*To continue delivering virtual workshops on apprenticeships within secondary schools when requested by Careers Wales and to roll out across all schools once Covid 19 restrictions are lifted	AMBER	Workforce Futures Board,
6	Dr Caroline Turner Lynnette Lovell	Adult Community Learning	The Powys Adult and Community Learning Partnership works collectively to meet the Welsh Government's vision for increased participation by addressing the needs of anyone aged 16 and above accessing an ACL basic skills and/or ESOL programme, including contextualised basic skills and citizenship courses and those learners who wish to acquire or improve their Welsh as a language and those who wish to study through the Welsh Medium	Initial meeting of the Neath Port Talbot (NPT) Learning Skills Network (LSN) and Powys Adult and Community Learning (ACL) Management Group on 19 March 2021, following a decision to amalgamate the previous separate meetings to extend and consolidate collaborative working. Partners include Powys County Council, Neath Port Talbot Council, Neath Port Talbot College, Swansea University, Aberystwyth University, PAVO, Neath YMCA, Neath Port Talbot Council for Voluntary Service, and Siawns Teg.	Consolidate the partnership approach and link the work of the group with the Powys County Council Post-16 and Skills agenda including the Regional Learning and Partnership Board.	AMBER	Effectiveness and visibility of the promotion of adult learning initiatives within the community.	Ensure active engagement in the new Management Group and develop links with the Regional Learning and Skills Partnership.	AMBER	NPT Learning Skills Network and Powys ACL Management Group
6	Dr Caroline Turner Paul Griffiths	Skills in Powys	The development of a Regional Skills Partnership for Mid Wales is key to developing a demand side driven skills agenda. The Joint Committee agreed the Terms of Reference in November 2020, and work is ongoing to establish a RSP Board and infrastructure, and then develop a detailed skills plan for the Mid Wales Region.	Current activity includes adverts and promotion of the position of Interim Chair for the Board along with recruitment of Board Members to represent the organisations and businesses listed in the Terms of Reference. A RPS Manager is also being recruited with an appointment offer having been made. The development of a detailed skills plan will commence once the RSP Manager has taken up post. Close liaison is currently taking place between the existing South West and Mid Wales RLPs to ensure a smooth handover of activity. Regular meetings have been held with WG Senior Civil Servants to ensure close cooperation.	It is planned to complete the process of setting up a Board alongside a calendar of meetings, the first of which will have been held. It is expected that the RSP Manager will have commenced duties and the skills plan will have commenced development. The recruitment of support staff alongside an agreed WG budget will also have been progressed.	AMBER	The recruitment of the RSP Chair and Board is subject to appropriate nominations being received as is the recruitment of the RSP Manager taking up the post. Grant quantum from WG is not yet clear	Project team monitoring progress and reporting to a regional Management Group of Senior Officers. Ongoing discussion with WG Senior Civil Servants is ongoing re. Grant quantum.	AMBER	Joint Committee
6	Dr Caroline Turner Anwen Orrells	Careers Festival 2021	The purpose of the Careers Festival is to inform young people of the opportunities and learning pathways which are available to them	<p>Due to Covid-19, the annual Careers Festival was not arranged. However, all schools were supported to attend the online Careers Fair arranged by Careers Wales on 10th March for learners from Powys and Ceredigion. This event was aimed at pupils in years 9 and above focused on emerging sectors across mid and north west Wales, including:-</p> <ul style="list-style-type: none"> <li>• Advanced materials, manufacturing and energy</li> <li>• Construction</li> <li>• Creative, digital and ICT</li> <li>• Finance and professional</li> <li>• Food and landbased</li> <li>• Health and social care</li> <li>• Tourism, leisure and retail</li> </ul> <p>This provided an opportunity for pupils to hear from industry experts and find out more about the world of work and take part in live Q&amp;As with employers.</p> <p>The event was for Powys and Ceredigion learners and was bi-lingual.</p>	<p>It is envisaged that Careers advice will move online in the future, with the Local Authority sharing with schools information concerning Post 16 options (www.powyslearningpathways.com), apprenticeships and Communities for Work Plus (CFW+).</p> <p>Continue to promote the work of the multi agency partnership Positive Pathways Powys to raise awareness of the career pathways that are available when learners finish full time secondary education and beyond.</p>	GREEN	Not all pupils having access and being aware of the support and career pathways available.	Ensure key messages are shared with all secondary and special schools.	AMBER	Positive Pathways Powys Multi-Agency Board

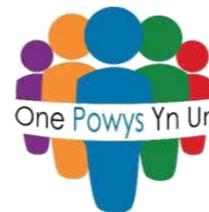
Reporting Period:	Quarter 4 2020-2021
Overall BRAG Status of the Step:	AMBER

Details				Actions/Status			Risks and Controls			Assurances
Step	Lead Officer	Project/ Action/ Indicator	Description	Activity this quarter	Implications for next quarter	RAG status	Main Risks	Current and planned controls	Summary Risk RAG	Recent assurance activity
7 - develop a carbon positive strategy that maximises green energy production	Huw Lewis		Develop a decarbonisation strategy	Develop Communications and engagement plan for the PSB work.	Once approval is received to share the AECOM report publicly, consult on this document to inform an action plan.	Amber	PSB approval is required to move to engagement stage, however, next PSB meeting is not until 29 April	Working group have discussed an approach to engagement. PCC have developed an outline. PCC engagement work in Q1 detailed below can support wider PSB work when approved for Q2, 2021.	Amber	Approval will be requested at the meeting on the 29th April.
							Climate Change Committee published updated Net Zero advice for Wales in December	Mention in consultation new advice published since development of the Powys strategy	Amber	Awareness raising has been conducted to enable informed decision making and control.
							Land including agriculture has been treated inconsistently in the AECOM report and strategy.	Mention in consultation with a view to carrying out a separate piece of work on agriculture to complete the picture of creating a carbon positive strategy that maximises green energy production.	Amber	Awareness raising has been conducted to enable informed decision making and control.
							AECOM Strategy not compatible with carbon positive trajectory - see points above on CCC and agriculture	Careful framing of the limitations of the AECOM strategy in the consultation. Work towards aligning with the Partnership Council for Wales route map to 2030.	Amber	Awareness raising has been conducted to enable informed decision making and control.
							Clarity on leadership of Working Group 7. Following WG hand over request 10th March 2021.	This will be passed from WG to PCC. It has been suggested this will be Martin Kemp.	Amber	This is tabled for agreement on the 29th April.
							Rapidly evolving policy landscape.	In March the Welsh Government set the national target to be aiming for net zero by 2050. The circular economy strategy has carbon as point 1 on the path. The Partnership Council for Wales has issues a route map for net zero by 2030 in the public sector. This encourages us to move quickly with sharing reports contracted.	Amber	Approval for consultation tabled for 29th April.
							Strategic alignment	Suggest that we utilise the Committee on Climate Change, Circular Economy Strategy and Partnership Council for Wales as guides that we look to strategically align to.	Amber	Tabled for 29th April
							Limited Resources.	WG resources for energy will help PCC but this will not reach the regeneration team. WG resources for green recovery will help PCC but have not reached the regeneration team. PCC currently has one person on climate change which includes carbon accounting, strategies, actions plans and internal support. Progress will be slow with current resources.	Amber	Team is currently being restructured by head of service.
							Covid Recovery	More an opportunity, to work with the priority of covid recovery in a green way. Working for a green recovery of region. Not only to build back, but to build back better. Considering strategically what we want to invest in as we build a sustainable future	Amber	PCC is developing recovery plans and is open to these having a green element.

							The AECOM report uses a huge array of data sources, however does not consider existing town and community plans.	PCC have worked with community groups to develop a survey to create a baseline of action within communities of Powys. This will then be mapped to highlight the breadth of work in this area and make it easier for people and organisations to get involved.	Amber	Terms of reference sort from community "group of groups" and checked. Cross Party Working Group approved. Director joined for one meeting.
							Cancelled PSB meetings may delay progress on AECOM report consultation	Meet with representatives of community groups every month to keep them apprised of work at PCC and learn about their work in this area. In addition to the survey done with community groups above. We also have a pledge form on the Grow In Powys website for individuals and organisations to pledge their commitment to net zero. We also have a live call within the region for solutions which can be implemented locally.	Amber	The April meeting will take place.

Reporting Period: Quarter 4 January to March 2021										
Overall BRAG Status of the Step: <b>AMBER</b>										
Details				Actions/Status			Risks and Controls			Assurances
Step	Lead Officer	Project/ Action/ Indicator	Description	Activity this quarter	Implications for next quarter	Overall RAG status	Main Risks	Current and planned controls	Summary Risk RAG	Recent assurance activity
Step 8 - Develop a sustainable environment strategy.	Gavin Bown (NRW)	Key action 1 - Reconvene group following Covid-19 pause.	Reconvene core working group (NRW, BBNP, PCC) following pausing the work due to Covid-19. At the first meeting the group should consider: a) Extending membership to include other PSB members and any other organisations that would be interested in participation e.g. voluntary organisations such as a representative of the Wildlife Trusts, RSPB, CAT. PAVO can advise. b) Review the objectives, delivery plan and key themes in light of the Covid 19 pandemic and particularly to align the work with the recovery plan for the County and for Wales (recognising that relevant learning and potential demands on different organisations may influence the detail and timing of the following actions for delivery).	Connections made with core working group organisations and refresh of membership to account for role changes within partner organisations. Proposed meeting date being finalised for late April or early May.	Minimal. Don't expect minor delay to impact on delivery of subsequent actions.	Amber	Partner capacity due to Covid impacts.	Action delayed to provide greater likelihood of support as organisations move from response to recovery phase for Covid-19.	Amber	
		Key action 2 - Review existing strategies	Identify the current PSB member's environmental priorities and strategies – and review where they align; overlaps/duplication, conflicts and gaps with reference to: a) PSB members' organisational strategies b) WVG strategies (i.e. Nature Recovery Plan, Natural Resources Policy SONARR etc.) c) NRW Mid Wales Area Statement Themes	No activity due to focus on Covid.	Proposed delivery plan sets intent to progress during next quarter (Q1).	Amber	Partner capacity due to Covid impacts.	Delivery plan updated to reflect latest position.	Amber	
		Key action 3 - Coordinate with other Steps	Integrate actions with Step 7 team (carbon positive strategy) and identify any common areas	No activity due to focus on Covid	Proposed delivery plan sets intent to progress during next quarter (Q1).	Amber	Partner capacity due to Covid impacts.		Amber	
		Key action 4 - Refine emerging themes	Following the review in (1) above, further develop the key themes and produce a short narrative for each explaining the purpose and importance. The current themes for the strategy are:  1. Connecting people with nature (recreation, enjoyment, volunteering, education) 2. Reducing society's impact on the environment (reducing unsustainable use, pollution, waste etc) 3. Ecological & climate change resilience (biodiversity, key species, connectivity, pollinators etc) 4. Sustainable Use – (ensuring society and business use the environment and its resources sustainably)  The development of our strategy has always sought to demonstrate how the sustainable management of our natural resources is fundamental to our core goals of a thriving economy, a healthy and resilient population, connected communities and a vibrant culture.	No activity due to focus on Covid. Dependent on earlier actions.	Proposed delivery plan sets intent to progress during next two quarters (Q1 & Q2).	Amber			Amber	

		Key action 5 - Develop priorities	Under each of the above themes – develop key 8-12 environmental priorities for Powys. This should include lessons from the Covid-19 pandemic such as the importance of local green space and connectivity with nature, in relation to physical and mental wellbeing.	Dependent on earlier actions.	Proposed delivery plan sets intent to progress in following quarter (Q2).	Amber			Amber	
		Key action 6 - Incorporate Future Generations Report 2020 into strategy	Consider the relevant recommendations in the Future Generations Report 2020 and how they can be incorporated into the strategy. There are very strong links with a number of recommendations some priorities for short-term focus are: <ul style="list-style-type: none"> <li>• Delivering year on year increases in biodiverse green and blue infrastructure and tree canopy cover in their areas and land.</li> <li>• Using their land holdings to maximise its biodiversity value, for example, implementing ambitious biodiversity and green infrastructure action plans and becoming pesticide free.</li> <li>• Using sound evidence, such as Natural Resources Wales' Area Profiles, i-tree assessments and natural capital accounting, to inform their decision making and development of plans and policies, demonstrating how they are investing in nature in their area.</li> <li>• Demonstrating how planning and infrastructure decisions jointly benefit people and nature.</li> <li>• Increasing the proportion of funding spent on nature-based solutions.</li> <li>• Taking urgent action at a pace and scale to combat the loss of biodiversity.</li> </ul>	Dependent on earlier actions.	Proposed delivery plan sets intent to progress in following quarter (Q2).	Amber			Amber	
		Key action 7 - Consultation on themes and priorities	Undertake a short consultation exercise on the themes and priorities.	Dependent on earlier actions.	None. Due to take place in 3rd quarter.	Amber			Amber	
		Key action 8 - Integration with key initiatives	Review and connect with other initiatives in Powys or Mid Wales that could align or contribute to the priorities such as the Growing Mid Wales Partnership, the River Severn Partnership, and the initiatives identified at the engagement workshop with Community Councils in Powys.	No activity due to focus on Covid. Dependent on earlier actions.	Proposed delivery plan sets intent to progress during next quarter (Q1).	Amber			Amber	
		Key action 9 - Signal projects	Collect 3-5 or so flagship projects or initiatives in Powys from PSB partners and stakeholders. that are demonstrating good practice. Use these as best practice case studies. Potentially publish and/or make available online.	Dependent on earlier actions.	None. Due to take place in 3rd quarter.	Amber			Amber	
		Key action 10 - Develop actions to implement	Develop Actions steps as a Step team & as individual organisations to implement the agreed environmental priorities.	Dependent on earlier actions.	None. Due to take place in 3rd quarter.	Amber			Amber	
		Key action 11 - Collate outputs from actions	Collate the outputs from the actions above into a strategy document for consultation and publication through the PSB section of the PCC website.	Dependent on earlier actions.	None. Due to take place in 4th quarter.	Amber			Amber	
		Key action 12 - Identify mechanism to embed strategy	Identify mechanisms to embed and monitor implementation of the strategy March 2022.	Dependent on earlier actions.	None. Due to take place in 4th quarter.	Amber			Amber	



## **COVER PAPER**

The shared activity undertaken under Step 5 of Powys PSB's Wellbeing Plan are progressed via the Community Sector Response Group (CSRG). The purpose of the CSRG is to build upon the support and coordination of third sector activity during the COVID-19 pandemic led via the Community Sector Emergency Response Team (C-SERT). In partnership with all sectors and agencies, it seeks to galvanise and harness the contribution of the voluntary sector across Powys in order to deliver what matters to people, improve the independence of individuals and reduce the demands on statutory health and care services. The CSRG also fulfils the remit of the Social Value Forum in Powys, a statutory requirement of the Regional Partnership Board by virtue of the Social Services and Well Being Act. The outcomes and outputs of the CSRG are aligned with the outcomes set out in the Health & Care Strategy and in the Workforce Futures Strategic Framework. The CSRG is still in its nascency, having been formed around 6 months ago.

The support and development of informal voluntary action is progressed via the 13 local support networks across Powys. These are led by community connectors. PAVO has recently employed additional development officers to expedite the development of these networks. A copy of the notes of the most recent CSRG Coordination Group is provided in Appendix 1. This gives more detailed information about the issues and matters the networks are identifying and to which they are responding.

The recruitment and placement of formal, registered volunteers is facilitated and managed by PAVO's Powys Volunteer Centre (PVC). The Draft Report Card provided in Appendix 2 offers additional details regarding the numbers of formal volunteers recruited and placed during 2020-21. This report is yet to be finalised and will be presented to the CSRG oversight groups comprising senior managers from PAVO, PTHB and PCC. A link to the report is also provided below:

[CSRG REPORT CARD Q4 2020-21](#)

# APPENDIX 1

## Minutes of COMMUNITY SECTOR RESPONSE GROUP

23 March 2021 9.30-11.30am via Google Meet

### Present

Carl Cooper	Chief Executive, PAVO (Chair)
Clair Swales	Head of Health & Wellbeing, PAVO
Elizabeth Low	Joint Health and Care Health Board & Powys County Council
Louise Richards	Joint Health and Care Strategic Workforce Planning Manager PTHB
Victoria Sharpe	Volunteer Coordinator PTHB
Sharon Healey	Senior Officer, Community Connectors, Powys Befriending Service
Claire Sterry	Senior Officer Third Sector Development PAVO
Jenny Anderson	One Brecon
Laurence Snowdon	Llangorse Together
Jackie Charlton	County Councillor for Llangattock
Hedda Kaphengst	Project Officer for Bronllys Wellbeing Park
David Coffey	Knighton & Presteigne Community Connector PAVO
Ann Williams	Town Councillor Llanfyllin, Public Institute & Luncheon Club
Linda Hayward	Manager of CAMAD
Sioned Pritchard	Community Connector PAVO Machynlleth & Dyfi Valley
Julia Gorman	Senior Delivery Manager, Ponthafren
Claire Powell	Community Connector PAVO Newtown & Llanidloes
Micheal Entwistle	Network Development Officer - South
Hayden Taylor	Network Development Officer – North

### **1. Welcome and apologies**

#### **Introduction of new network development officers**

Micheal Entwistle, Network Development Officer - South, and Hayden Taylor, Network Development Officer – North were welcomed and introduced to the meeting. They have recently been employed by PAVO to support the developments of the networks. The purpose of their roles are to develop, support and grow the networks. Ensure the networks are effective and responsive to the needs of the localities.

### **Apologies**

Michele Muireasgha Head of Third Sector Development PAVO  
Mark Hammond Builth Wells Town Council,  
Laura Burns, Llanwrtyd Wells Community Transport  
Tim Davies Social Value Development Officer PAVO  
Racheal Powell Health and Social Care Change Manager (Live Well) PCC  
Annie England Knighton Community Centre  
Clare Carter Housing Engagement Officer, Montgomeryshire  
Ruth Middleton, Admin Support Officer, PAVO

- Email for Ashfield Community Support to be updated and notifications for meetings bounce back- Action

### **2. Notes of previous meeting & matters arising**

Notes from the previous meeting were adopted

The Chair revisited the purpose and overview of the CSRG. The CSRG will fulfil the remit of the Social Value Forum in Powys, nurturing developments and social value initiatives being led by citizens. It will be fully aligned to the outcomes articulated in the Workforce Futures Strategic Framework. It has a grass roots up approach, not top down. The set up of 13 locality networks via the Community Connectors bring together all interested key players to review what we can deliver together, learning, sharing and coordinating support across Powys. It will build upon the support and

coordination of third sector activity during the COVID-19 pandemic led via the Community Sector Emergency Response Team (C-SERT). In partnership with all sectors and agencies, it will galvanise and harness the contribution of the voluntary sector across Powys in order to deliver what matters to people, improve the independence of individuals and reduce the demands of statutory health and care services. It will support the setup of recruitment of formal volunteers.

Q - When response to all identified needs has been met will the group stop supporting?

R -The group will be ongoing. The group has a purpose to respond to whatever is required in localities

It was noted that communities have responded to many issues including flooding. Communication has to be key to responding and learning from others.

20/11/24/6 - Homeless Support - Clair S gave an update on the Phase 3 Homelessness Project - joint working between statutory and 3rd sector. Big Lottery bid submitted for homelessness support through the 3rd sector working with PCC Housing dept.

20/11/24/6 - Recognition of Volunteers - Claire S reported this will be carried out during Volunteers week in partnership with statutory partners celebrating formal and informal volunteers to say a joint 'thank you'.

20/11/24/6 - ARWAIN - The successful bid will see grants available to community groups and networks. More details will follow

### 3. Hot Food Provision

A scoping exercise of hot meal provision has taken place by the Community Connectors and Tim Davies, Social Value Development Officer, PAVO. The information was presented to PCC Social Services Commissioners and gaps in areas were discussed. SS has £1.35 available to pay for preparation of meals in clients homes. Meetings will continue with SS to look at gaps in provisions

It was agreed that all hot meal provisions would be registered on infoengine for individuals and professionals to be informed. **ACTION** It was agreed to continue working locality networks to meet identified gaps.

Brecon - One Brecon launched a pilot project delivering hot meals 3days per week in partnership with Ashfield Community Enterprise. They would like to expand to 7days per week. Need more volunteers to support the delivery. It was suggested that formal catering volunteers could be recruited to support this pilot **ACTION**

Machynlleth - hot meals are provided twice a week up to a 6miles radius. Care home provides the meals, cost £5 which includes a 50p admin charge. They would like to secure funding to expand the service.

Newtown - Define the true need for a hot meal provision. 100 meals are being provided in the area. It is the need for the meal, the need of a free meal or the need for a friendly face who delivers the meal. Proposed there needs to be a criteria to ensure the provision of hot meals is sustainable. Ponthafren are going to structure their questions to clients requesting hot meals and will feedback information to the group **ACTION**  
Newtown meal provision do link in with the Food bank if support is required.

It was noted that shopping support is ongoing in many areas. **Future agenda item.**

### 4. Workforce Futures Update

**Health & Care Academy - school of volunteers & unpaid carers  
Training needs**

**Presented by Louise Richards, Joint Health and Care Strategic Workforce Planning  
Manager PTHB**

In line with the Health & Care strategy for Powys a School of volunteers and unpaid carers is being developed. A Key enabler is to ensure we have a future generations workforce which include volunteers and unpaid carers.

Work carried out to date - structure for the academy, source of funding for the physical space based on a hub and space model, developing what it can offer and where it will be offered, a blended approach delivering digital and 1:1. The school will support skills development portfolio, adaptive living spaces, opportunities to connect with others and offer support to volunteers and carers in association with the 13 locality network led by the CC service.

Information on funding given to support the programme includes developing, digital, kickstart, employability training and the review of volunteering.

Future - to develop the brand and a clear programme of work

Comments of the presentation;

- unpaid carers are normally the older generation where there is a digital gap to carry out tasks such as online banking.

The programme has linked up with Digital Communities Wales to support. Louise and Claire Bounds to link up and discuss further **ACTION**

#### **4. Overview of feedback from localities (Sharon Healey)**

Feedback from 13 locality networks, Quarter 4 meetings

Number of attendees – 118

##### What is working well

Hot meal delivery service, community newsletters to share information, Community Transport to Mass Vaccination centres, Continued prescription collections and shopping support, Local Cafes and shops continuing COVID support response, Joint working with organisations, Supporting individuals to set up microenterprises in care and support, Older people 70+ receiving home energy advice via Care & Repair, Supporting people to reduce homelessness in Powys, Hospital patients laundry support via volunteer group, Food bank support, Joint working with organisations, networks connecting organisations working in similar line of work who previously hadn't been aware of each other

##### Areas for improvement

*Brecon & Builth & Llanwrtyd Wells* - Home support service that can assist with falls.

*Powys wide* - Concern over the future provision of day services for elderly residents post pandemic. There has been general anxiety that these will not be reinstated

*Welshpool & Llanfyllin* - good neighbour scheme

*Welshpool* - increase in community transport provision

*Llanidloes & Crickhowell* - hot meals provision

*Newtown* - Unsure what true need for Meals on Wheels us (who can pay for a meal, etc) and if Newtown needs this service to run throughout the week, guidance required.

*Llanidloes* - Need for Mental health support in covid recovery period identified

*Builth/Llanwrtyd & Llandrindod Wells /Rhayader* - face to face groups sessions / activities suspended due to restrictions

##### Other comments

*Welshpool* - Great collaboration and cohesive working to minimise repetition of community work

*Knighton and Presteigne* - keen to restore the opening of public buildings and services as close to pre Covid levels as is possible.

*Crickhowell* - how sustainable will more informal groups be post covid as people return to work and lives get busy again.

*Crickhowell* - Prescription delivery support was needed pre-covid, rural isolated areas have been highlighted more in the current pandemic situations.

## 5. Opportunity to bring up local issues

- CHC and Health board are working together to share information to the public
- Mental health support - the middle gap. [Clair Swales](#) reported that the 3rd sector providers have had a discussion regarding 'coming out of covid'. She is attending various meetings with statutory partners and Welsh Government inputting the Powys perspective relating to Children and Adults. The use of the language around Mental Health and 3rd sector supporting schools.
- Llangors Together looking at the next steps, dropping the Covid tag and looking at the community needs. There is a need to give support to leaders of community groups **ACTION - TD**
- Machynlleth has a variety of gaps in the area. Support for emerging out of Covid identified and a rise in anxiety.
- There will be funding for groups via PAVO for 'coming out of covid'
- Newtown - intergenerational work, older people, hand holding to go back out. A befriending gap for under 50yr being met by Ponthafren. Well being walks and well being calls being offered to all.
- Llandrindod Intergeneration play project - Play Radnor & Powys Befriending Service

### Summary -

- Powys wide need for Day Services  
Local issues - reporting back on progress from attending meetings
- Mental Health - ensuring access to mental health and information available.

## 6. Funding & funding requirements:

### **Social Value Investment Fund Small community grants**

- £50,000 available end of April - Moving out of COVID
- Social Value funding 2021/22 - approx £170,000  
£26,000 small discretionary grant could be top slice funding via the Community Connectors to fund local grass route support  
It was proposed to ring fence funding for a meals on wheels provision
- £33,000 just been awarded to groups via WG for Safe Return for groups.

## 7. Future standard agenda items

- **Update on Workforce Futures Framework – Louise Richards**  
*(standing agenda item)*
- **Funding** *(standing agenda item)*
- **Flooding** - share the work done to date in the Crickhowell area
- **Meals on Wheels**  
*Criteria, Understanding the need, Strategic uniformed approach to eradicate ill informed approach*

## 8. Any other business

No other business

## 9. Date of next meeting

To be confirmed. June 2021

Date of meeting	Agreed Action	Responsible person	RAG Rating	Update for next meeting
20/11/24/3	The Terms of Reference were adopted by the CSRG	CSw		
20/11/24/3	Louise to share Workforce Futures Strategic Framework & provide update at future meetings	LR		
20/11/24/4	Ensure CHC representatives are invited to all locality network meetings.	SH		Invites to all CHC reps have been issued
20/11/24/6	Recognition of Volunteers. Clair, Claire & Louise to discuss outside of this meeting.	CSw/Cst/LR		PAVO will be working with partners on the Powys Volunteer of the Year awards.
20/11/24/6	Arwain Funding. Arwain funding bid successful. February 2021. New action Michele to advertise grant scheme and arrange pan	MM		Arwain funding bid successful. February 2021. New action Michele to advertise grant scheme and arrange panel.
20/11/24/7	Next Agenda: Workforce Futures Framework – Louise Richards Provision of Food and Meals on Wheels Day Care Services Shopping Support Mental Health Services - access & info Funding ( <i>standing agenda item</i> )	CC		
21/03/23/3	Hot Meal provision All hot meal provisions to be registered on infoengine	CS / SH /CC		
21/03/23/3	Formal catering volunteers to be explored to support One Brecon	CSt		
21/03/23/3	Newtown hot meal provision questions on the need to feed back into discussions	Ponthafren		
21/03/23/3	Future agenda item: Shopping support	CC		
21/03/23/4	The programme has linked up with Digital Communities Wales to support. Louise and Claire Bounds to link up and discuss further	LR/CB		
21/03/23/5	There is a need to give support to leaders of community groups	TD		

# APPENDIX 2



## Powys Community Sector Response Group (CSRG) Report Card



### CSRG Purpose

The purpose of the Community Support & response Group (CSRG) is to build upon the support and coordination of third sector activity during the COVID-19 pandemic led via the Community Sector Emergency Response Team (C-SERT). In partnership with all sectors and agencies, it will galvanise and harness the contribution of the voluntary sector across Powys in order to deliver what matters to people, improve the independence of individuals and reduce the demands of statutory health and care services. The CSRG will fulfil the remit of the Social Value Forum in Powys, and will be fully aligned to the outcomes articulated in the Workforce Futures Strategic Framework.

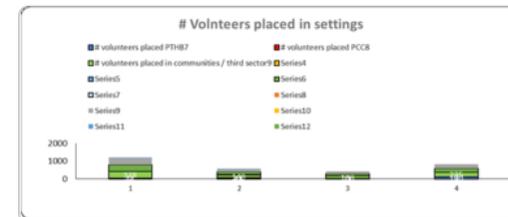
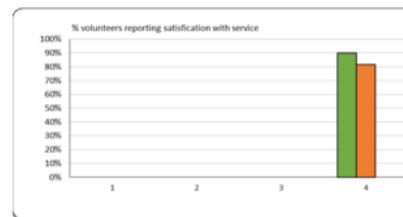
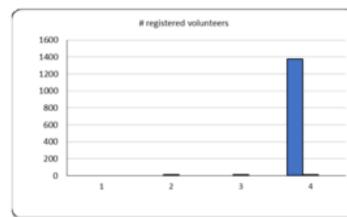
### Quarterly Update

*Narrative to be included here to provide an overview on previous quarter activity that isn't captured by the performance data below*

Performance Data	2019/20 data (where available)	2020/21					2021/22					Story behind the data	
		Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total		
<b>RPB Strategic Outcomes</b>	<b>How Much? (Outputs of service)</b>												
<b>Wellbeing</b> - I am able to lead a fulfilled life. - The environment/community I live in supports me to be connected and to maintain my health and well-being. <b>Help and early support</b> - I have easy access, advice and support to help me live well with my long-term condition <b>Coordinated care</b> - My care and support are focused around what matters most to me. - I am safe and supported to live a fulfilled life. <b>Innovative Environment</b> - I am part of a thriving community that has a range of opportunities for health and social care, social events, access to advice and guidance services to support my wellbeing. - I am encouraged and supported to utilise the great outdoor environment to support my well-being and care. <b>Digital First</b> - I am helped to use technology and gain access to resources to allow me to be digitally independent. <b>Transforming in Partnership</b> - My community is able to do more to support health and well-being.	# registered volunteers <sup>1</sup>				1381	1381					0	Total for 2020/21 - 1975 is total volunteers where volunteers are still active in 2020/21 but registered previously.	
	# networks supported <sup>2</sup>	0	13	13	13	13						0	13 Locality Networks established in Qtr2 and ongoing
	# network meetings held <sup>3</sup>	0	12	11	11	34						0	Some Locality Networks have joined together to have joint meetings to share good practice
	# participants in networks meetings / events <sup>4</sup>	0	85	80	87	252						0	252 individuals attended network meetings across Powys. Many individuals attend more than one meeting in the quarter. The total attendance at network meetings in qtr 2,3 & 4 = 453
	Data development - TBC					0						0	
	<b>How Well (Quality of service being delivered)</b>												
	% volunteers reporting satisfaction with service <sup>5</sup>				90%	90%						N/A	Annual survey 90% volunteers reporting satisfaction with service (scoring 4 or above)
	% network participants reporting usefulness of the networks <sup>6</sup>				81%	81%						N/A	Annual survey
	Data development - TBC					0%							
	<b>Difference Made (Impact of service)</b>												
# volunteers placed PTHB <sup>7</sup>		44	11	21	130	206					0	inc 35 medication volunteers, 4 wayfinders in Qtr 2 and Mental Health volunteers. The remainder are vaccine volunteers	
# volunteers placed PCC <sup>8</sup>		0	48	0	0	48					0	this includes library volunteers & wellbeing call advisors and 1 summer activity placement	
# volunteers placed in communities / third sector <sup>9</sup>		378	149	138	235	900					0	These figures are the total new volunteers and this includes volunteers that have joined multiple opportunities. 112 volunteer groups were set up in communities during the year 2020/21 and were provided with information, advice and support as required.	
# community initiatives supported / developed <sup>10</sup>						748					0	Community initiatives supported: Good governance 176; Sustainable Funding 285; Volunteering 130; Developed (31 for year SVF). Community Connector Funding awarded to 126 groups	
#volunteers placed in other statutory services		12	10	0	0	22						22 volunteers placed with WAST for driving	
Data development - TBC													

### Case studies Embeds

### Trend Graphs



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## REPORT TO THE GROWING MID WALES PARTNESHIP

15<sup>th</sup> February 2021

TITLE:	Mid Wales Growth Deal – Progress Briefing & Next Steps
AUTHOR:	Carwyn Jones-Evans, Strategic Manager – Mid Wales Growth Deal

### 1. Purpose of the Report

1.1. To provide an update on the development of the Mid Wales Growth Deal.

### 2. Progress Update

- 2.1. This report has been prepared as a summary of recent progress to bring forward the Mid Wales Growth Deal for the GMW Partnership. Further detailed information can be found online in the papers for Growing Mid Wales Board, in the committee section of both Local Authority websites<sup>1</sup>.
- 2.2. Following agreement of Heads of Terms on 22<sup>nd</sup> December 2020<sup>2</sup>, significant effort has gone into assembling the first iteration of the Portfolio Business Case. The Portfolio Business Case is a key document in which the scope and operation of the Growth Deal starts to be developed. It sets out the investment objectives, critical success factors and is developed iteratively over time.
- 2.3. The Portfolio is being scoped from the 8 Strategic Growth Priorities set out in the Vision for Growing Mid Wales document published last year. It is structured as per the five case business model – and is an approach designed to bring about the potential Programmes and/or Projects that could be considered as part of the Mid Wales Growth Deal.
- 2.4. The Growth Deal is not a grant fund. It is capital funding that is provided by both Governments over the course of a 15 year period. The combined investment from both Governments has been affirmed as £110m. Regional stakeholders are well-rehearsed in the expectations and requirements of the funding to leverage private sector investment, and to have a central focus on growing the jobs and the economy of Mid Wales.
- 2.5. A lot of the focus of effort to date has been on securing the Growth Deal by making the strategic case for it (the context by which programmes and projects can be funded). The Mid Wales Growth Deal was advised from the start to follow a structured approach to move from Strategy to Portfolio, and then to Programmes and Projects.
- 2.6. Work to develop Governance, Assurance and Management has stood the region well to make rapid progress and agree Heads of Terms at a high-level. It means the region now offers a credible framework of funding in which business cases can be commissioned/invited with a degree of certainty. It means that conversations with potential programme/project proposers can be held with a greater degree of confidence. It also allows Mid Wales to utilise the Growth Deal as a potential catalyst to draw down further investment alongside the Deal.

<sup>1</sup> [Committee details - Bwrdd Tyfu Canolbarth Cymru / Growing Mid Wales Board Cyngor Sir Powys County Council \(moderngov.co.uk\)](#)

<sup>2</sup> [Documents - English - Growing Mid Wales](#)

- 2.7. A Portfolio Management Office (PMO) will be developed in the coming weeks and months, with external funding being near to approval.
- 2.8. Work has continued by officers to start shaping an initial proposal for the Portfolio, that regional governance arrangements (GMW Board and the Economic Strategy Group) will consider initially in the coming weeks.
- 2.9. Recent reports to the GMW Board provide a summary of the activity currently ongoing under the 8 workstreams/strategic growth priorities. This has consisted of scoping and feasibility studies in key thematic/programmes areas, and informal encouragement/steer of potential project ideas being proposed.
- 2.10. The approach taken has been to form an early long-list of potential programmes/projects and activities that could be undertaken. This is a starting point, and will be added to, removed from, and improved over time. It serves as a basis upon which to start scoping options for the Portfolio to focus on.
- 2.11. Work will then follow to refine that long-list into an initial short list. This is arrived at through considering a number of factors (critical success factors – in terms of strategic fit, deliverability, affordability etc).
- 2.12. Not all our regional ambitions/priorities can be considered for Growth Deal funding. However, by following a Portfolio-led approach for the Growth Deal, the intention is that the region doesn't lose sight of the other priorities it may have. (e.g. investing in capital programmes/projects alone will not deliver inclusive economic growth, but rather requires substantive revenue investment alongside to make it work. e.g Skills).
- 2.13. Officers in the regional team/both Local Authorities are happy to entertain conversations with any organisation/business looking at potential ideas at this early stage. However, these conversations are always set within the context of the parameters set for the Growth Deal in the Heads of Terms. For projects to be able to attract Growth Deal funding, they require significant effort in their development and strength of their proposal to impact regional jobs & productivity, and have the capacity and capability to both develop and deliver their proposal. This is the same approach for all potential programmes/project being considered at present.
- 2.14. The process for the Board to review the Portfolio (and its constituent Programmes and Projects) will be ongoing throughout the lifetime of the Growth Deal. Proposals and ideas are thus expected invited continuously throughout. The lesson from other Deals is that regional economic circumstances change over time, and therefore the Portfolio needs to be able to adapt over time.
- 2.15. The mix of programme and projects within the Portfolio is ultimately the decision of the Growing Mid Wales Board, having considered the views of the Economic Strategy Group and other relevant groups – based on technically-reviewed proposals put forward by the Portfolio Management Office. This will be within the Governance and Assurance framework that will be set out by Government, in that Programmes and/or Projects will only be funded with a full business case in place, and will be subject to assurance from both the region and Governments through Gateway reviews and robust monitoring and evaluation.
- 2.16. Detail of the Portfolio will be developed, engaged upon and refined through the course of 2021. This will be supported by strong communication and engagement.
- 2.17. The next milestone in the development of the Growth Deal is Full Deal Agreement. The region is currently working with both Governments to set out and collectively agree a timeline to conclude Full Deal agreement in the shortest time practically possible – with the region's ambition to do so within the calendar year.

## **Quarter 4 update PSB Step: 11 and 12.**

**Lead officer: Carol Shillabeer CEO Powys Teaching Health Board**

**Step 11: Implement more effective structures and processes that enable multiagency community focused response to wellbeing, early help and support.** Many people who live in Powys, receive services from a range of departments, organisation and teams. We all want to work together across partners and specialisms to make it easier for citizens to access the most appropriate support.

**Step 12: Develop our organisations' capacity to improve emotional health and well-being within all our communities.** Emotional health is equally as important to well-being as physical health. We will work with communities to strengthen and increase community wellbeing, and enhance joint collaborative approaches.

The North Powys Wellbeing Programme is responsible for piloting and testing the delivery of a new integrated model of health and wellbeing along with focussing steps 11 and 12 from the PSB within the Newtown area.

We are currently awaiting feedback from Welsh Government on the submission of the Programme Business case for the Multi-agency Wellbeing Campus.

During Q4 the programme team have been working on preparing for the initiation of the Strategic Outline Case for the Health and Social Care aspects of the campus. This work has included developing pathway templates and service specifications, focus on key engagement activities required and engagement with a range of partners.

The team have also developed priorities, objectives and targets within their 21 -22 delivery and resource plan and confirmed funding allocations of the £1.8m. This funding will support the longer-term design work for the campus and also delivery of short-term change projects to support delivery of the new integrated model of care and wellbeing.

During Q4, the Change Managers have been working alongside the Acceleration for Change project leads, in order to support with developing Business Cases, that meet the needs of communities from both a clinical and wellbeing perspective. Latterly this has included setting key indicators and milestones, in order to meet Welsh Government, Transformation Funding requirements. The majority of acceleration for change projects are now ready to start implementation.

A high-level update against Q4 is provided below.

Action	Q4 Progress update	RAG status
Robust evidence base to support national and international best practice.	Key indicators and milestones are being set for all acceleration for change projects, funded by Transformation funding 21 -22. This will aid evidencing impact both locally and nationally.	AMBER
Re-focus the programme to embed learning from COVID-19 following robust evaluation across the partnership	Key priorities for the programme and focus for acceleration for change projects have been set for 21 -22. The independent evaluation report has provided learning from COVID – 19, which will be utilised into 21 -22.	GREEN
To 'Identify the good practice in communities established during Covid, to utilise and further embed	Good practice established during COVID continues for example, Newtown Together – support in community meeting needs. Children 1 <sup>st</sup> Newtown, bringing a range of partners together to support children and young people.	GREEN
Review, identify and strengthen multi-agency working within communities in north Powys	Engagement continues with many partners, all sector to share plans. Opportunities for new multi-agency working remains a priority. Recently facilitated an introduction for Montgomeryshire Wildlife Trust and Oriel Davies Gallery.	GREEN
Support with the development of systems and processes to allow for further joint working	Widening the range of partners invited to joint meetings remains a key priority for Summer 21, COVID and vaccine procedures in place. This will provide scoping and new systems for joint working to be developed.	AMBER
Signpost community connectors/group within communities as the first port of call for all early help and support'	Close working with Community Connectors is well established, aim to involve new partners into this to enhance the wellbeing and early help offer of support, including acceleration for change projects.	GREEN
Commence more detailed service planning and modelling to support investment in an multi-agency wellbeing campus	Work has continued to scope the wellbeing campus, templates have been developed, detailed timetables set, engagement planned. Work on this has been postponed due to delays in initiating the strategic modelling work.	AMBER
Identify the population need in the Newtown area to support the development of the Community Wellbeing Hub'	Engagement with wellbeing providers along with completed service templates planned for completion in Q1 will provide additional intelligence on the population needs of Newtown. This is	AMBER

Action	Q4 Progress update	RAG status
	further to intelligence already gathered previously.	
Identify areas to accelerate change to support recovery from COVID19 and support delivery of new model of care.	Final acceleration for change business cases, identified as supporting recovery from COVID 19 are due to be agreed in Q1. A number of 20 – 21 projects are being expanded into new areas, plus new projects also commencing.	GREEN

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## **Scrutiny of PSB Performance**

**Scrutiny Committee:**

**Date of meeting:**

**Reporting Period under consideration:**

It is proposed that Scrutiny consider the following key questions as part of analysing the performance information:

### PSB Performance Report

1. Overall, does the detail provided in the performance report provide a meaningful and balanced account of progress against planned milestones and targets in Towards 2040? Does it clearly articulate; how well we are doing?; how do we know?; what and how can we do better? Is the commentary written in clear, plain and understandable language?
2. Are the BRAG status' that have been given for the objectives fair and appropriate? Do they align with the detail that is provided in the AIA commentary?
3. Given current and previous performance against the measures, are future targets realistic/ sufficiently challenging? Are there specific areas of concern, for example objectives/ measures that have not made progress from one quarter to the next?
4. Are the actions for getting red and amber objectives/ measures back on track robust enough? (taking account of available resources and prioritisation). Are the timescales for completing the actions realistic and appropriate?
5. Are the objectives and measures the right ones to achieve the end goals/ outcomes? Are there any other SMART measures scrutiny would like to recommend for monitoring?
6. Any other comments

Comment by:	Comment:	Response

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